

Mail – HOW TO ADD SENDERS TO YOUR INBOX

Mail:

To get mail.com autoresponder emails into your inbox, **whitelist the sender's email address or domain in [mail.com settings](#), mark existing emails as "Not Spam," and create a [filter rule](#) to always move them to the Inbox**, ensuring you train the spam filter to recognize them as legitimate.

Here's a step-by-step guide:

1. [Whitelist the Sender](#) (Most Effective)

This tells mail.com's security system that you trust the sender.

- Log in to your mail.com account.
- Go to **E-mail Settings** (or **Settings > Mail Security**).
- Find the **Whitelist** (sometimes called **Allowlist**).
- Enter the sender's email address (e.g.,) or the entire domain (e.g.,) and click **Save**.

2. **Mark Emails as "Not Spam"**

This trains your personal spam filter.

- Go to your **Spam folder**.
- Open the email from the autoresponder.
- Click the **"Not spam"** button at the top of the email.

3. **Create a [Filter Rule](#)**

This automatically directs future emails from that sender.

- Navigate to **E-mail > Settings > Filter Rules**.
- Create a new rule:
- **Condition:** From (or the domain).
- **Action:** Move to **Inbox** (or **Never send to spam**).
- **Save** the rule.

4. **Add to [Address Book](#) (Contacts)**

This also signals a trusted sender.

Open the email.

Look for an option to **Add to Contacts** or save the sender to your address book.

By combining these methods, especially whitelisting and creating a filter rule, you'll significantly improve the chances of your important autoresponder emails landing directly in your inbox.