

# iCloud – HOW TO ADD SENDERS TO YOUR INBOX

## iCloud

To get autoresponder emails into your iCloud inbox, you must set the auto-reply directly on [iCloud.com/mail](https://icloud.com/mail) (not just in your device's Mail app), then adjust its settings or create a Mail Rule to ensure replies aren't marked as spam or filtered away, often by adding sender domains to your contacts or marking them as "Not Junk". If auto-replies are still missing, check your Junk folder and ensure your iCloud Mail settings aren't overly aggressive.

### How to Set Up Auto-Reply on iCloud.com

1. **Go to iCloud Mail:** Open a web browser (on any device) and go to [icloud.com/mail](https://icloud.com/mail) and sign in.
2. **Open Settings:** Click the gear icon (Settings) in the bottom-left corner.
3. **Select Auto-Reply:** Choose the "Auto-Reply" tab (airplane icon).
4. **Enable:** Check "Automatically reply to messages when they are received".
5. **Write & Set:** Type your message and set optional start/end dates.

### If Auto-Replies Aren't Reaching Your Inbox

- **Check Junk/Spam:** Auto-replies can sometimes look suspicious; check your Junk folder.
- **Create a Rule:**
  - In iCloud Mail Settings (gear icon), go to **Rules**.
  - Click **Add a Rule**.
  - Set it to deliver messages *from* specific auto-responder domains (like `newsletter@example.com`) directly to your Inbox.
- **Add to Contacts/Safe Senders:** Add the sender's email address or domain to your Contacts or mark it as "Not Junk".
- **Check Mailboxes:** Ensure you are viewing your "Inbox" and not a filtered folder.

### Important Note for Apple Mail App Users

- **Website Only:** You *must* set up the auto-reply on [iCloud.com/mail](https://icloud.com/mail), not in the Mail app on your iPhone, iPad, or Mac, for it to work for your iCloud account.